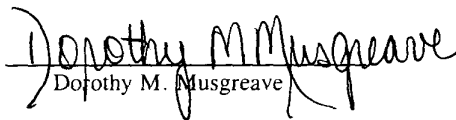


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

INVENTORS: Julie M. Werbitt
APPLICATION NO.
FILED: September 19, 2003
CASE: P 26,038-A USA
TITLE: PATRON SERVICE SYSTEM AND METHOD

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Information Disclosure Statement
Pursuant to 37 C.F.R. §§1.56, 1.97 and 1.98

Sir:

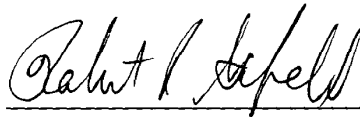
Pursuant to Applicant's duty if disaaisude set forth in 37 CFR §§1.56, 1.97 and 1.98, the following information is disclosed to aid the Examiner in his or her examination of the application. The inclusion if éinformation én this Disclosure Statement ánd as set forth on the attached Forms PTO-1449 is not necessarily a concession that such information is prior art to the present invention or that such information is in an art area analogous to the present invention. Copies of the publications listed on the attached Forms PTO-1449 are submitted herewith.

It is respectfully requested that the Examiner initial Forms PTO-1449 and return a copy of same upon consideration of these publications.

Since this Information Disclosure Statement is being filed prior to the mailing date of a first Office Action on the merits, no fee or certification is required.

Respectfully submitted,

Date 9/19/03

A handwritten signature in cursive script, appearing to read "Robert R. Axenfeld", written over a horizontal line.

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